

Whirks Benefits Services

Overview



whirks
PAYROLL | HCM | HR

A photograph of three people sitting at a table, laughing and eating pizza. The woman in the foreground is wearing a dark blue polka-dot shirt and has her hand near her face while laughing. Two men are behind her, also laughing. There are pizza boxes on the table. The background is bright and out of focus.

Agenda

Introductions

What are the Whirks Benefit Services?

What Services Does It Offer?

Questions | Next Steps





Introductions

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Director of Benefits Services

10+ Years in the HCM Industry
(ADP, isolved)

Masters of Human Resource
Management

Licensed in Life and Health,
Property & Casualty

Benefits Administration
Experience with Small and Large
Groups

What are the
Whirks
Benefits
Services?



A hands-off benefits experience delivered by a team you trust

Agent of Record
(brokering
Benefits plans)

Carrier Invoice
Reconciliation

Full-Service Open
Enrollment Setup
and Administration

COBRA
Administration

ACA
Administration

Life Event
Administration

Employee
Support Hotline





We are your Agent of Record

- ❑ Brokering insurance plans
- ❑ Quicker access to all policy documentation
- ❑ Alleviate “middleman” handoffs
- ❑ Direct carrier access
- ❑ Benefits truly tailored to you and your employees’ needs
- ❑ Quicker enrollment projects
- ❑ Helps avoid breakdown of communication

Carrier Invoice Reconciliation



80%

of medical bills in the U.S.
contain errors and 25% - 35%
of these errors are significant!

Source: ebn 2018

- ☐ Reconciled on Monthly Basis
- ☐ Payroll deductions, carrier premiums/enrollments, isolved premiums/enrollments
- ☐ Adjustments completed by Whirks



Full-Service Enrollment Administration

- ❑ New Hire Enrollments
- ❑ Life Events
- ❑ Annual Enrollments
- ❑ Workflows | Approval Paths



COBRA Administration

- ❑ All COBRA notices mailed
- ❑ COBRA enrollment in isolved and with carrier(s)
- ❑ Ongoing COBRA enrollment monitoring / reconciliation / termination



ACA Administration

- ❑ Full ACA reporting setup
- ❑ Ongoing ACA eligibility monitoring
- ❑ Workflows to notify newly benefits eligible employees
- ❑ Year-end reporting to applicable parties





Life Event Administration

- ❑ Employee self-service to record life event
- ❑ Workflows to appropriate parties
- ❑ Benefits enrollment resulting from life event
- ❑ Carrier updates





Employee Support Hotline

- ❑ Dedicated email address to get Benefits questions answered
- ❑ Explanation of Benefits
- ❑ Card requests/proof of coverage
- ❑ General Benefits inquiries





Questions?





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Thank You!

